Form PTO-1449	U.S. Department of Commerce Patent and Trademark Office FORMATION DISCLOSURE STATEMENT (Use several sheets if necessary)			Attorney Doc 6065-82964		Serial No. 10/090,499				
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	Title: A study of adva	nced IN services	using interactive	volce response:		<u> </u>				
na c	Author: Olympia, P.L. Pages: 55-56, 76 Date: Jan 1, 1996									
[M].(-7]	. Title: DBMS-oriented	interactive voice response								
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111.V.	Title: Interactive voice response system.									
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